

Tunstall Healthcare
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Press Release



For Immediate Release

Title: Reclaim Your Independence with Tunstall

Gavin is one of Tunstall's grateful clients who uses telecare to maintain his independence in the home.

Suffering from severe drop attacks since 2004, Gavin can pass out at any time without warning.

The severity and unpredictability of the drop attacks meant simple tasks like washing the dishes or showering became hazardous, forcing Gavin to move back in with his parents so that he could be constantly monitored throughout the day.

After living with his parents for some time Gavin was becoming increasingly frustrated at his lack of independence and his parents were frightened something would happen to him if they didn't monitor him.

It seemed like the only option was to move into a respite centre designed for older people.

By chance, Gavin heard about Tunstall's agents, Kedron Wavell Sub Branch 'Emergency Medical Alarm' program (EMA) who had the answer Gavin was looking for.

EMA identified that Gavin would benefit from Tunstall's telecare solutions, suggesting he use a Tunstall fall detector and personal alarm.

Worn on the waist, the Tunstall fall detector automatically detects if Gavin falls over and does not get up within 15 seconds.

Wirelessly transmitting a signal, the fall detector activates the personal alarm to call Tunstall's 24 hour response centre where the response centre operator can see what device has activated his alarm.

The response centre operator has Gavin's contact details and a basic medical history so they are aware of the potentially hazardous situation he is in.

If Gavin is conscious, the personal alarm provides two-way speech between Gavin and the response centre operator.

If however, Gavin is unable to respond, the response centre operator follows procedure to organise the appropriate assistance for him.

Giving Gavin back his independence, he is very happy with his Tunstall personal alarm and fall detector.

“It has saved my life numerous times not only from an assistance point of view but personally”, Gavin said.

“I can now live independently in my own home with the assistance of a helper who comes two hours a day for cooking and cleaning.”

“I am very thankful for the EMA and Tunstall solution, my goal is to continue to live independently for as long as I can and live each day as it comes.”

Gavin’s parents Keith and Jan are delighted that their son is now able to live at home in his own unit.

“Without Gavin’s fall detector he could not live an independent life”, Jan said.

“EMA and the Tunstall operators give us peace of mind when we know he is alone in his unit.”

Tunstall provides a range of solutions that allow people with special or ongoing needs to regain and maintain their independence in the home.

To find a solution to maintain your independence, visit www.tunstallhealthcare.com.au or call 1300 760 333.

Ends

If you would like to meet and interview Gavin and telecare provider Tunstall Healthcare, please contact:

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About Tunstall Healthcare

With over 2.5 million users globally, Tunstall is the market leading provider of telecare and telehealth solutions. Across Australia Tunstall’s solutions support older people and those with

long term needs to live independently, by effectively managing their health and wellbeing. Tunstall provides technology, expertise and advice to millions of people enabling them to lead independent more fulfilling lives. For more information on how telecare and telehealth can improve quality of life, visit www.tunstallhealthcare.com.au

