

Auto reporting user guide



Auto reporting feature

Both the amie and gem pendants have a feature that communicates to the base alarm unit every four hours to report its operating state (including battery condition and presence). This information is a safety feature for pendants. All new pendants have this feature and it can be switched ON or OFF. Refurbished pendants that had this feature disabled will be refurbished with this feature disabled.

T400 base alarm

Auto reporting is a common feature OFF the T400 base alarm and expects to see this auto report every four hours. It will not communicate an alarm call unless it has not seen an auto report for 72 hours. In this instance the T400 base alarm will raise an 'auto report fail' call to the response centre after 72 hours or three days. Auto reporting must be turned ON. See 'turning auto reporting ON or OFF' over the page.



P1000 alarm units

Auto reporting is not available for P1000 alarm units. If a pendant auto reports to a P1000, the P1000 thinks it has received a pendant press and will commence an alarm call. This will happen every four hours.

Auto reporting must be turned OFF. See 'turning auto reporting ON or OFF' over the page.



T4000 alarm units

Auto reporting is ignored by the T4000 alarm unit and does not commence an alarm call. The T4000 alarm unit will recognise a signal from a pendant for auto reporting but knows it is not an alarm call and thus will ignore the transmission. Tunstall suggests that auto reporting should be turned OFF for T4000 alarm unit installations. See 'turning auto reporting ON or OFF' over the page.



Turning auto reporting ON or OFF

Cancel any alarm call that might be triggered during this process.

1. Press and hold the red pendant button for approximately 10 seconds.
2. The red light momentarily lights. Closer to the ten seconds this will light again and start to flash. Release the red pendant button

The state OFF the flashing will indicate if the auto reporting has been turned ON or OFF. The above process will toggle this feature between ON or OFF.

If the flashing is FAST, now the auto reporting has been turned ON.

If the flashing is SLOW, now the auto reporting has been turned OFF.

Repeat the above step to turn auto reporting ON or OFF for the type of alarm unit being installed. Always check that the pendant is flashing as required for the particular alarm unit.

Alarm Type	Auto reporting should be	Last flashing should be
T400	ON	FAST
P1000	OFF	SLOW
T4000	OFF	SLOW