

Tunstall Healthcare
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Survival Story



For Immediate Release

Tunstall Healthcare Saves Lives in Typhoon Conditions

On 8 August 2009, Taiwan was hit by Typhoon Morakot, the worst typhoon in the region's history¹.

Dumping more than three meters of rain, the typhoon took the lives of hundreds and stranded thousands more.

War veteran Chen Jing-yin used his Tunstall personal alarm to save his life and the lives of the local villagers in Taitung County.

At 7am on 8 August Mr Chen witnessed the mass of water from Taimali River washing away the river embankment and saw the flood situation that was approaching.

Using his personal alarm Mr Chen was able to alert Tunstall's response centre to the crisis so the village could be notified and the Taitung County neighbourhood could be evacuated.

Mr Chen is one of the 542 older veterans living alone who has been supplied with a Tunstall personal alarm by the Ministry of Veterans Affairs.

The personal alarm allows Mr Chen to make quick and easy contact with Tunstall's 24 hour response centre in emergency situations

Mr Chen's actions and the fast response by Tunstall's response centre were able to save the lives of villagers and older veterans living alone who may not have made it otherwise.

Mr Chen is being praised for his performance by Taitung County locals.

Tunstall Healthcare supports millions of people around the world, allowing older people and people with special and ongoing needs to maintain their independence and quickly access care if and when they need it.

Ends

¹ <http://timesofindia.indiatimes.com/news/world/china/Taiwan-flood-death-toll-could-top-500-President/articleshow/4894443.cms>

If you require any additional information or images please contact Lauren Tucker, Marketing Coordinator 07 3637 2200, lauren.tucker@tunstallap.com
For more product information, case studies and latest news visit tunstallhealthcare.com.au

About Tunstall Healthcare

With over 2.5 million users globally, Tunstall is the market leading provider of telecare and telehealth solutions. Across Australia Tunstall's solutions support older people and those with long term needs to live independently, by effectively managing their health and wellbeing. Tunstall provides technology, expertise and advice to millions of people enabling them to lead independent more fulfilling lives. For more information on how telecare and telehealth can improve quality of life, visit [**www.tunstallhealthcare.com.au**](http://www.tunstallhealthcare.com.au)