



Tunstall Caresse personal alarm solution

What is a Tunstall Caresse personal alarm?

The Tunstall Caresse is designed to allow people with special needs to maintain their independence by assisting them to live in their own home. When the Tunstall Caresse is activated in an emergency, it dials the user's personal responders, usually family members or friends, who can arrange the help that they need.

Each Tunstall Caresse is supplied with a gem radio trigger that can be worn on the wrist, belt or around the neck as a pendant. This allows the user to activate an alarm call from anywhere in the house, without having to struggle to a phone. Alternatively, the alarm can be activated by the button on the base alarm unit.

The Tunstall Caresse can be programmed with up to three personal responders. Once an alarm is activated it dials person one. If this is unanswered it dials person two and so on. This allows the user to maintain their independence and confidence in the home with the peace of mind that they can get help 24 hours a day, seven days a week.

How does it work?

When the Tunstall Caresse is activated it dials each of the user's personal responder's phone numbers until the call is answered.

The Tunstall Caresse has a powerful speaker and sensitive microphone, so when the call is answered, the user can speak hands free with their personal responder. The responder can attend to the user or call for the relevant help.

Who is it for?

The Tunstall Caresse provides numerous benefits for:

- Older, infirm or disabled people.
- Individuals who have been discharged from hospital and require additional support and assistance at home.
- People subject to distraction burglary, domestic violence, racial harassment, and repeat victimisation.
- People living in high crime areas.
- People of any age living alone.
- Children or students who are often home alone.



All the reassurance you need

Tunstall

Technical details:

Weight:	1143g
Dimensions:	195 x 215 x 36mm (WxHxD)
Mains power:	230VAC 13A electrical socket
Stand by battery:	1200mAh capacity (continually internally charged)
Back up time:	Minimum 30 hours of stand by operation, 15 hours with one 30 minute alarm call (minimum expected at date of purchase and when fully charged)
Pendant range:	Up to 60 meters*, 100m line of site
Radio frequency:	312MHz
REN:	1
External connections:	3m telephone line cord with type RJ plug Plug top transformer with 3m cable
Monitoring:	Up to 15 radio triggers and one hardwired device

Standards:

Telecoms (SG):	Registration number S0052 - 08, 14 January 2008
EMC:	AS/NZS CISPR 22:2000 Class B
Safety:	AS/NZS 60950 - 1:2003
Warranty:	1 year return to base
Design manufacture:	ISO9001:2000

Environment:

Temperature:	0°C to 45°C Storage - 10°C to 50°C
Humidity:	Operating relative humidity 0 to 80% (non condensing) Storage is from 0 to 93% (non condensing)
Pendant water resistance:	IP57 One meter for 30 minutes
Order numbers:	51019/350 Tunstall Caresse + Gem 64004 Gem 64014/02 Gem easy press adaptor

Declaration of conformity

We, Tunstall declare that this social alarm equipment is in compliance with the essential requirements and other relevant provisions of the R&TTE Directive 1999/5/EC.

*Depending on building material used in home.

Your local Tunstall agent

The logo for Tunstall, featuring the word "Tunstall" in white, bold, sans-serif font inside a red rounded rectangle.

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