

Tunstall Healthcare
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Press Release



For Immediate Release

Title: Independence with Illness

Tunstall Healthcare supports thousands of individuals living with chronic illness across Australia and New Zealand to feel safe, secure and supported in their home.

Jan's husband Geoff is managing Huntington's disease and is now one of thousands who use Tunstall's personal alarm to quickly get help if and when he needs it.

To utilise Tunstall's 24 hour response service, a personal alarm is installed in the home.

Assistance can be quickly and easily summoned by pressing the radio trigger pendant that the resident keeps with them at all times while in the home.

Prior to using Tunstall's personal alarm and 24 hour response service, Jan was considering leaving her job so that she could care for Geoff and his deteriorating health.

Although Geoff was initially reluctant to try Tunstall's alarm and 24 hour response service, once he found that he was able to specifically ask the answering operator for the assistance he needed such as Jan to be contacted or an ambulance to be called, he was happy to proceed.

Jan felt the alarm was a huge relief for her, as she was able to carry on with work and daily errands knowing that Geoff could quickly and easily get help if he needed it.

Geoff's alarm is provided by NZ service provider Bupa Medical Alarms and is government funded, however Jan is adamant that she would not be without the alarm even if she had to pay for it.

When an alarm call for help is activated the response operator speaks with the resident to find out what the situation is and what assistance is required, such as a family member or friend to be called, ambulance to be summoned or after hours GP to be organised.

The response operator also stays on the line with the resident, assisting them to stay calm until help arrives.

Tunstall's personal alarm and 24 hour response service also gives family and friends peace of mind that their loved one is safe and supported.

According to Jan, the Tunstall alarm and 24 hour response service has offered them both peace of mind.

"It's given us a new lease on life," Jan said.

"It has given Geoff a new found sense of independence"

Tunstall has a variety of alarms and telecare solutions to assist people managing a range of conditions and illnesses.

To find out more about Tunstall's 24 hour response service, personal alarm and telecare solutions visit www.tunstallhealthcare.com.au or call 1300 760 333.

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If you require any additional information or images please contact Lauren Tucker, Marketing Coordinator 07 3637 2200, lauren.tucker@tunstallap.com
For more product information, case studies and latest news visit tunstallhealthcare.com.au

About Tunstall Healthcare

With over 2.5 million users globally, Tunstall is the market leading provider of telecare and telehealth solutions. Across Australia Tunstall's solutions support older people and those with long term needs to live independently, by effectively managing their health and wellbeing. Tunstall provides technology, expertise and advice to millions of people enabling them to lead independent more fulfilling lives. For more information on how telecare and telehealth can improve quality of life, visit www.tunstallhealthcare.com.au